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XP5plus Quick Start Guide

Getting started with your new XP5plus.

Inbox Components

Sonim XP5plus x1
Battery x1
Battery Cover x1
USB-C Cable x1
Screwdriver x1
Quick Start Guide x1

1. Secondary Microphone
2. Emergency Button
3. Earpiece
4. Notification Bar
5. Display
6. Dynamic Keys
7. Speakerphone
8. Make/Answer/Accept Call
9. Voicemail (Press and Hold)
10. Lock/Unlock Keypad (Press and Hold)
11. Primary Microphone
12. Back/Clear Key
13. End/Reject/Power On & Off (Press and Hold)
14. Navigation
15. Select
16. Text Input Mode
17. PTT Button
18. Volume Up/Down
19. Sonim SecureAudio Connector
20. Camera
21. SIM Card Slots
22. Memory Card Slot
23. Rear Flash
24. Battery Under Door
25. Battery Cover
26. Battery Cover Screw
27. Charging Pins
28. USB-C Port

How to insert a new SIM card

Step 1
Use the included screwdriver to unfasten the battery door screw on the back of the phone.

Step 2
Remove battery door and battery.

Step 3
Select a SIM tray to use. Slide the SIM door down and open the SIM card tray, insert the SIM card. Close the SIM door by sliding the door up until you hear a click to lock it in place.

How to insert the battery

Step 1
Insert the battery flush into the cavity such that the four metallic contacts on the bottom of the battery are aligned with the metallic contacts within the battery compartment.

Step 2
Close the battery cover by turning the screw in a clockwise direction using the screwdriver provided. Please ensure you do not over-tighten the screw.

Initial Phone Set-up

Insert the SIM card into your device. Then, insert the battery and screw the battery cover closed. Fully charge your battery (for about 2 hours). Once fully charged, press and hold Power On / Off key to turn power on. After the phone successfully registers with the network, the name of the service provider is displayed in the Navigation Bar. When powering the phone on for the first time, follow the instructions shown on the screen. After the initial set-up is complete, the Home Screen is displayed.

Make a call

Use the keypad or select a Contact. Select the Phone button to enable call.

Set-up Wi-Fi

From Home Screen, select Menu:
Settings > Network & Internet > Wi-Fi>On > Choose Network > Enter Password > Connect

Using your Sonim SecureAudio™ Connector

Provides a secure-connection and power for ultra-reliable, ultra-loud and ultra-clear mission critical audio products.

Visit sonimtech.com for a broad portfolio of Sonim certified accessories, including remote speaker microphones, headsets, holsters, multi-bay chargers, vehicle kits, and more.

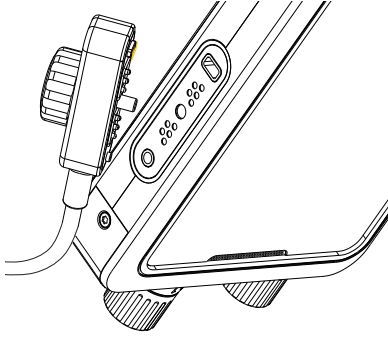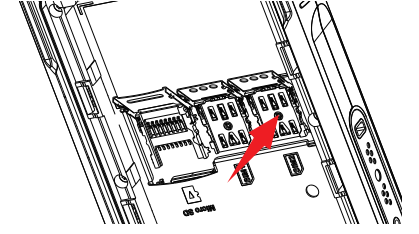Accessories sold separately.

SonimWare™

Get the most out of your XP5plus by utilizing SonimWare's software tools, apps and utilities designed to improve productivity. Register your company at sonimcloud.com to get started.

Battery

The battery in your phone is not fully charged. We recommend charging the phone for 2 hours before use.

Warranty

Sonim Technologies provides a 3-Year comprehensive warranty on the phone (battery warranty varies). Please register within 30 days of purchase at www.sonimtech.com/register to receive product information and updates. For more information related to the warranty, please contact your service provider.

Support

Web: sonimtech.com
Email: support@sonimtech.com
Phone: 1-833-697-6646
Monday - Friday: 24 hours a day
Saturday & Sunday: 9am-6pm ET
Download a User Guide: from sonimtech.com or call 1-833-MY-SONIM (1-833-697-6646)
For phone activation support, please contact your carrier.

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