

How to View Data Usage in ConnectHQ

View a Sim's Real Time Data Usage for the Month

- 1. Log in to ConnectHQ
- 2. Select the Subscriptions menu
- 3. Locate the SIM you wish to view and scroll over to Data Volume column

🔡 Da	shboard 🔒 Subscriptions 🗸	🗈 Accounts 🗸 😥	Resources 🗸 🕻	💲 Rating 🗸 🏟 Reports 🗸 🥝	Administration 🗸 🦚	Automation Rules 🗸	🗐 Invoice Data 🛩 😲 Securit	y v		
Sub	scriptions					E	90000	🗊 💿 ୯ ୟ	Search	<u>୍</u>
	APN Group	Network Profile	Tags	Rate Plan	Rate Plan Type	State	Network Provider	Data Volume	Roaming Profile	Action
-							▼ Filter ▼			Q
	uscc00000.enterprise0.u cdp	USCC_DATA_SMS		WDH USCC Test Reseller.	Individual Bundle	ACTIVE	USCC-PROD	9.912 MB	ALLPLMN	•

4. This will show you the up-to-date total data usage of the SIM during your current month's cycle

View All Data Sessions for a SIM in a Timeframe

- 1. From the Subscriptions Menu:
 - a. Locate your SIM and click the View Details icon

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	APN Group	Network Profile	Tags	Rate Plan	Rate Plan Type	State		Network Provider	Data Volume	Roaming Profile	Action
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	uscc00000.enterprise0.u cdp	USCC_DATA_SMS		WDH USCC Test Reseller.	Individual Bundle	ACTIVE		USCC-PROD	9.912 MB	ALLPLMN	•

b. On the next screen, click the icon for View CDR History

BUSINESS				
B Dashboard 😡 Subscriptions	🛩 🏥 Accounts 🛩 😰 Resources 🛩 🔇 Rating 🛩	🕸 Reports 🗸 😨 Administration 🖌 🚯 Auton	ation Rules 🗸 📋 Invoice Data 🗸 😵 Security 🗸	CDR History
Subscriptions > 89015809	000258300107		C : 🗐 🔖 🌶	€] € ♥ • 0 ∞ ⊨ active
General	General			^
Diagnostics	ICCID 89015809000258300107	IMSI 311588000132691	MSISDN 4023588743	Account WDH USCC Test Reseller 3
Usage Summary	APN Group	Network Profile	Rate Plan	Roaming Profile Name
Security Policy	uscc00000.enterprise0.usc-cdp	USCC_DATA_SMS	WDH USCC Test Reseller 3 Rate Plan 2 - nodataauto	ALLPLMN
Custom Fields	Session Status OFFLINE	Network Provider USCC-PROD	Group Subscriptions -	Data (Bundle to Date) 9.912 MB

c. Select any time range you are searching for and click search

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Data 🔹	TODAY L	AST 7 DAYS	DAYS Start Date*		D 00:00	2023-12-11	Ö	11:51 🕓) SEARCH	
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Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
3115880001326	2600:300:20b0:aff::7	uscc00000.enterprise	10.204.2.29	INITIATE	2023-11-11T01:16:07	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:aff::3	uscc00000.enterprise	10.204.104.130	INITIATE	2023-11-11T01:46:33	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:aff::7	uscc00000.enterprise	10.204.199.51	INITIATE	2023-11-11T02:46:59	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:aff::3	uscc00000.enterprise	10.205.39.5	INITIATE	2023-11-11T04:17:32	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:8ff::7	uscc00000.enterprise	10.205.146.237	INITIATE	2023-11-11T04:52:38	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:8ff::3	uscc00000.enterprise	10.203.126.50	INITIATE	2023-11-11T05:55:18	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:aff::7	uscc00000.enterprise	10.204.21.93	INITIATE	2023-11-11T06:55:42	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:aff::3	uscc00000.enterprise	10.160.117.221	INITIATE	2023-11-11T08:00:57	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:8ff::3	uscc00000.enterprise	10.204.249.253	INITIATE	2023-11-11T09:00:56	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300
3115880001326	2600:300:20b0:8ff::3	uscc00000.enterprise	10.202.177.133	INITIATE	2023-11-11T10:01:22	4023588743	3534097407106178	EUTRAN (4G)	GMT-6	8213001465091300

View Daily Data Usage for All Sims on an Account

- 1. Click on the Reports Menu:
 - a. Click Off the Shelf Reports

🗄 Dashboard 🔐 Subscriptions 🛩 💼 Accounts	s 🗸 😰 Res	ources 🗸 🄇 Rating 🗸	🏟 Reports 🔺 🥹 Administratio	n 🗸 🚯 Automation I	Rules 🗸 📋 Invoice Data 🗸 🔮 Secu	rity 🗸	
Dashboard			Batch Executions Off the Shelf Reports			SUBSCRIPTIONS	USAGE
4 TOTAL		1 ACTIVE		0 SUSPEND	æ	0 ENTERPRISE INVENTORY	

b. Look for Rated Cdr Report and click the Download Report icon

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Reports					A Search	्र
Report Name	Main Account	Account	Frequency	File Format	Status	Action
Filter			Filter	✓ Filter	Filter	- Q
Subscriber Status Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	₽:
Solo Plan Usage Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	🗎 :
Pool Usage Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	🗎 i
Account Snapshot Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	🗎 i
SIM Additions Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	🗎 :
Rated Cdr Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
Subscriber Delta Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	Download Report

c. Select the date you wish to download and click download

Files for 'Rated Cdr Report'						
A list of all reports genera	ted is shown below. Please click on the download icon to save a report to your PC.	Search	۹ 6			
COLUMNS E DENS	SITY 🛃 EXPORT					
Date 🗸	File Name	File Size (KB)	Download			
01:01:57	rated_cdr_report_2023-12-11-010157_wdh-usccprod.txt	1 KB	<u> </u>			
01:10:54	rated_cdr_report_2023-12-10-011054_wdh-usccprod.txt	1 KB	<u>ل</u>			
01:12:41	rated_cdr_report_2023-12-09-011241_wdh-usccprod.txt	1 KB	4			
01:10:42	rated_cdr_report_2023-12-08-011042_wdh-usccprod.txt	1 KB	4			
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