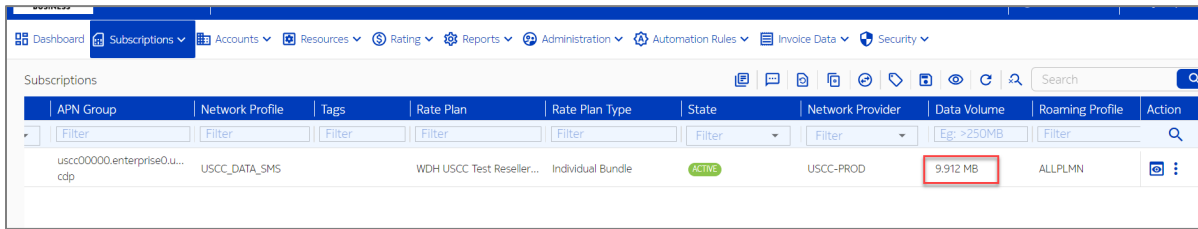


How to View Data Usage in ConnectHQ

View a Sim's Real Time Data Usage for the Month

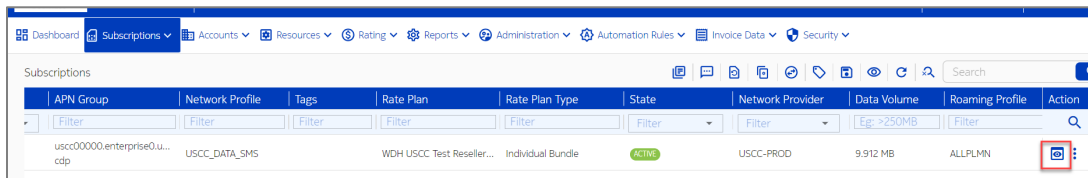
1. Log in to ConnectHQ
2. Select the Subscriptions menu
3. Locate the SIM you wish to view and scroll over to Data Volume column



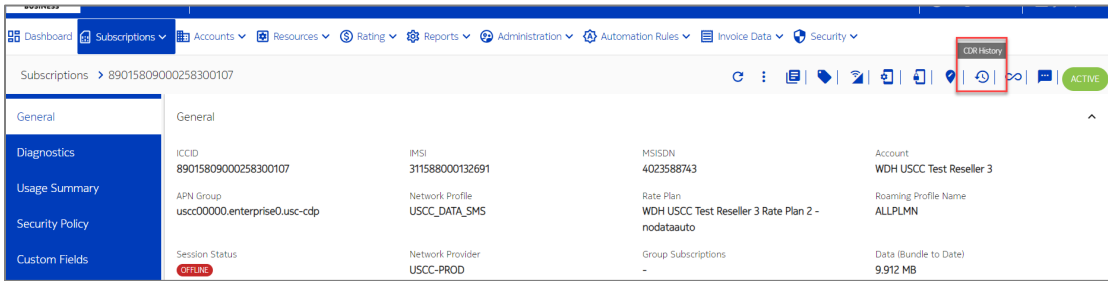
4. This will show you the up-to-date total data usage of the SIM during your current month's cycle

View All Data Sessions for a SIM in a Timeframe

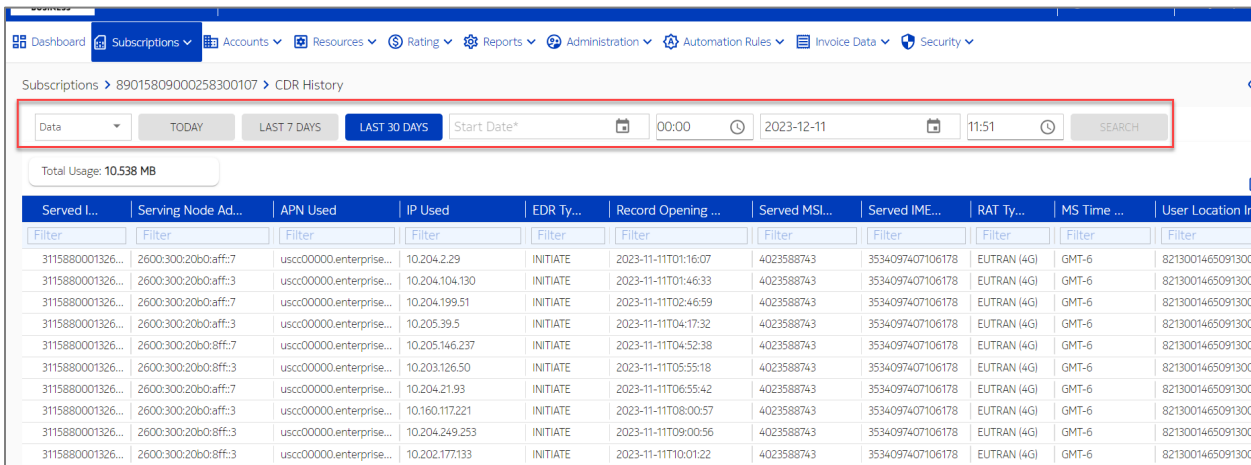
1. From the Subscriptions Menu:
 - a. Locate your SIM and click the View Details icon



- b. On the next screen, click the icon for View CDR History

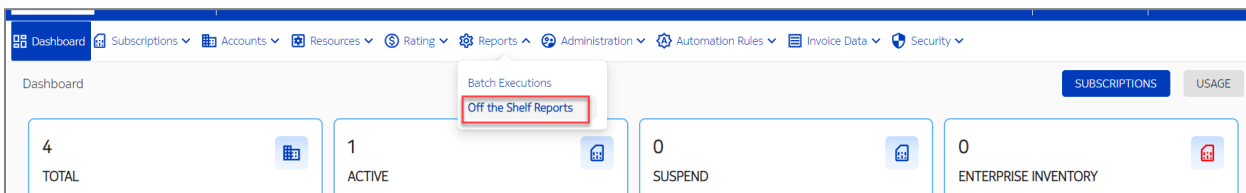


c. Select any time range you are searching for and click search



View Daily Data Usage for All Sims on an Account

1. Click on the Reports Menu:
 - a. Click Off the Shelf Reports



- b. Look for Rated Cdr Report and click the Download Report icon

Business | WDH USCC Test Enterprise 1 | English | jtoriyah

Dashboard | Subscriptions | Accounts | Resources | Rating | **Reports** | Administration | Automation Rules | Invoice Data | Security

Reports

Report Name	Main Account	Account	Frequency	File Format	Status	Action
Subscriber Status Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
Solo Plan Usage Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
Pool Usage Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
Account Snapshot Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
SIM Additions Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	
Rated Cdr Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	Download Report
Subscriber Delta Report	WDH USCC Test Enterprise 1	WDH USCC Test Enterprise 1	DAILY, ON_DEMAND	TXT	ENABLEDREPORTS	

c. Select the date you wish to download and click download

Files for 'Rated Cdr Report' X

A list of all reports generated is shown below. Please click on the download icon to save a report to your PC.

COLUMNS
 DENSITY
 EXPORT

Date ↓	File Name	File Size (KB)	Download
01:01:57	rated_cdr_report_2023-12-11-010157_wdh-usccprod.txt	1 KB	
01:10:54	rated_cdr_report_2023-12-10-011054_wdh-usccprod.txt	1 KB	
01:12:41	rated_cdr_report_2023-12-09-011241_wdh-usccprod.txt	1 KB	
01:10:42	rated_cdr_report_2023-12-08-011042_wdh-usccprod.txt	1 KB	
01:10:56	rated_cdr_report_2023-12-07-011056_wdh-usccprod.txt	1 KB	