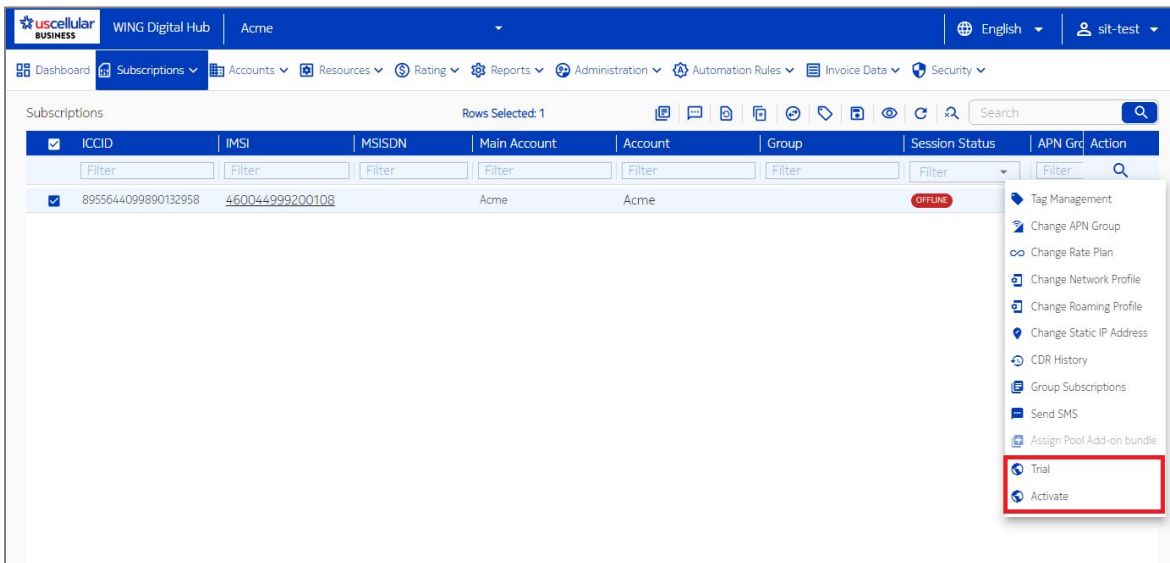


Activate SIM Cards – Individual

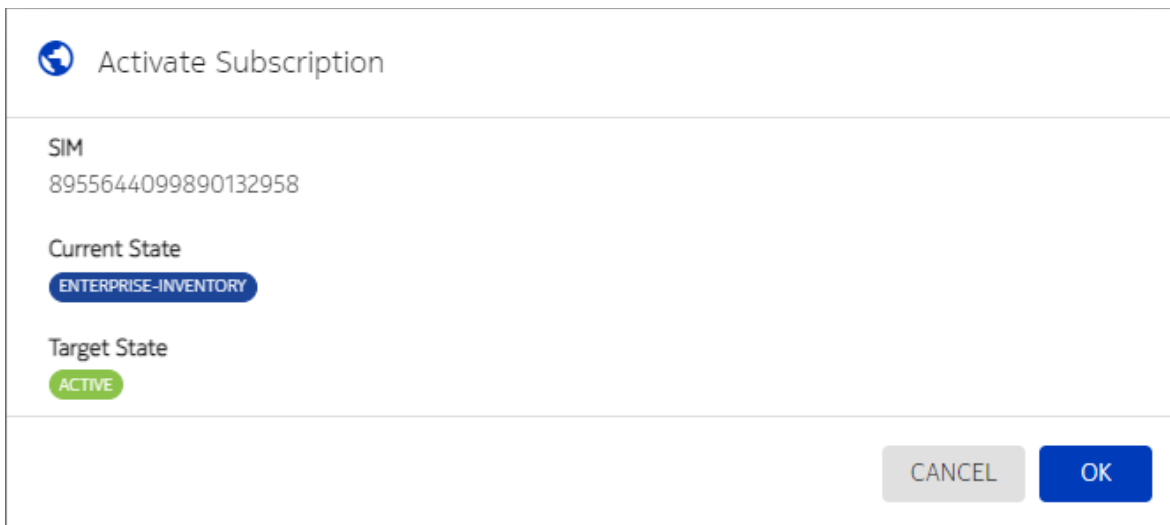
1. Log in to ConnectHQ
2. Select the Subscriptions menu
3. Select the SIM Card to activate on the respective checkbox
4. Click on the Action context menu
5. Select Trial or Activate to move sims to an active state



The screenshot shows the 'Subscriptions' page in the ConnectHQ interface. A table lists subscription details with columns for ICCID, IMSI, MSISDN, Main Account, Account, Group, Session Status, and APN Grd. One row is selected, and an action menu is open over it, showing options like 'Tag Management', 'Change APN Group', 'Change Rate Plan', 'Change Network Profile', 'Change Roaming Profile', 'Change Static IP Address', 'CDR History', 'Group Subscriptions', 'Send SMS', 'Assign Pool Add-on bundle', 'Trial', and 'Activate'. The 'Activate' option is highlighted with a red box.

ICCID	IMSI	MSISDN	Main Account	Account	Group	Session Status	APN Grd	Action
8955644099890132958	460044999200108		Acme	Acme		OFFLINE		<ul style="list-style-type: none"> Tag Management Change APN Group Change Rate Plan Change Network Profile Change Roaming Profile Change Static IP Address CDR History Group Subscriptions Send SMS Assign Pool Add-on bundle Trial Activate

6. Click OK



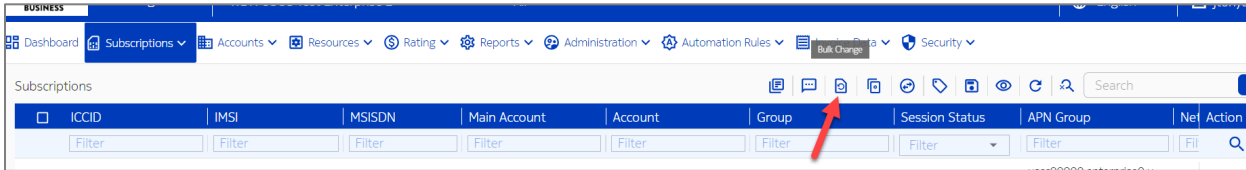
The 'Activate Subscription' dialog box displays the following information:

- SIM:** 8955644099890132958
- Current State:** ENTERPRISE-INVENTORY
- Target State:** ACTIVE

At the bottom, there are two buttons: 'CANCEL' and 'OK'.

Activate SIM Cards – Bulk

1. From the Subscriptions Menu:
 - a. Select the checkboxes to the left of each sim you would like to activate



- b. Or you can simply check the Bulk Change option without the checkboxes for larger activation requests
 2. Select Mode
 - a. File – This is for the larger activation requests
 - i. This option you will upload a comma delimited CSV file with ICCID as your header and all your ICCID values below
 - b. SIMS selected – This is if you have checked boxes next to sims
 3. Select operation type = SIM Life Cycle
 4. SIM Life Cycle = Active
 5. Click CHANGE